### **Housing Scrutiny Committee Work Programme 2018-19**

## Thursday 12 July 2018

Agenda Rank	Item	Objectives for Scrutiny	Cabinet Member/Chair	Attendees
1.	Capital Programme Overruns	<ol> <li>To improve the committee's understanding of why overruns occur in the Capital Programme</li> <li>To assess the impact of overruns for the council and residents</li> <li>To scrutinise the ongoing work to reduce these</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Minesh Patel, Head of Finance</li> </ol>
2.	Resident Engagement	<ol> <li>To improve the committee's understanding of the resident engagement approach</li> <li>To assess performance to date in this area and areas for further improvement</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Troy Francis, Head of Housing Management Services;</li> <li>Minesh Patel, Head of Finance</li> </ol>

3.	Estate Parking	<ol> <li>To review the current position on estate parking</li> <li>To scrutinise future changes and the potential impact for residents and the borough</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Minesh Patel, Head of Finance</li> </ol>
4.	Scrutiny 2017/18 Annual Report and Work Programme 2018-19	Committee to review the     2017-18 annual report and     the work programme for     2018-19	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A
5.	Forward Plan	The Committee to review the Forward Plan (housing element).	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A

### Thursday 13 September 2018

Agenda	Item	Objectives for Scrutiny	Cabinet Member/Member	Attendees
1.	Allocations Policy (including for Care Leavers)	<ol> <li>To scrutinise the allocations policy</li> <li>To gain an understanding of how the policy works in practice – including for Care Leavers</li> <li>To review performance</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike - Operational Director Housing;</li> <li>Laurence Coaker, Head of Housing Needs;</li> <li>Minesh Patel, Head of Finance</li> </ol>
2.	Grounds Maintenance (Estates)	<ol> <li>Scrutinise the approach to Grounds Maintenance on Estates</li> <li>Review contract management</li> <li>Gain an overview of current challenges and work underway to address these</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic         Director Community         Wellbeing;</li> <li>Hakeem Osinaike,         Operational Director         Housing;</li> <li>Troy Francis - Head of         Housing Management</li> </ol>

				Services
				Minesh Patel, Head of Finance
3.	Asset Management Strategy	Scrutinise use of existing assets     Explore the future strategy for Brent	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic         Director, Community         Wellbeing;</li> <li>Hakeem Osinaike,         Operational Director         Housing;</li> <li>Sean Gallagher, Head of         Property Services;</li> <li>Minesh Patel, Head of         Finance</li> </ol>
4.	Scrutiny Committee's Work Programme 2018- 19	The report updates Members on the Committee's Work     Programme for 2018-19	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A
5.	Forward Plan	1. The Committee to review the Forward Plan (housing element).	Cllr Eleanor Southwood – Lead	N/A

	Member for Housing
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	Reform/Cllr Janice
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### Thursday, 29 November 2018

Agenda	Item	Objectives for Scrutiny	Cabinet Member/Member	Attendees
1.	Landlord Licensing	<ol> <li>To review the objectives and performance of the landlord licensing scheme</li> <li>To review enforcement action undertaken</li> <li>To understand future plans for this area</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Spencer Randolph, Head of Private Housing Services;</li> <li>Minesh Patel, Head of Finance</li> </ol>
2.	Fire Safety	<ol> <li>Evaluate progress on recommendations from the Task and Finish Group (17/18)</li> <li>Improved awareness of the mitigation measures in place for civil emergencies;</li> <li>Responding to wider public</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>John Magness, Head of Housing Supply and Partnerships;</li> </ol>

		interest	Committee	4. Minesh Patel, Head of Finance
3.	Housing Revenue Account (alignment and rent setting)	Pre-scrutiny of decision	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director, Community and Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Minesh Patel, Head of Finance</li> </ol>
4.	Terms of Reference - Task and Finish Group – St Raphaels	Terms of Reference to be discussed and agreed	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director, Community and Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Minesh Patel, Head of Finance</li> </ol>
5.	Housing Complaints	<ol> <li>To scrutinise complaints         relating to the Housing         Service</li> <li>To understand the strengths         and gaps</li> <li>To gain an overview of the</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the	<ol> <li>Phil Porter, Strategic Director, Community and Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Troy Francis, Head of Housing Management Services;</li> </ol>

		work that is underway to close the gaps	Housing Scrutiny Committee	4. Minesh Patel, Head of Finance
6.	Scrutiny Committee's Work Programme 2018-19	The report updates Members on the Committee's Work Programme for 2018-19	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A
7.	Forward Plan	The Committee to review the Forward Plan (housing element).	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A

# Thursday 6 February 2019

Agenda	Item	Objectives for Scrutiny	Cabinet Member/Member	Attendees
1.	Brent based Registered Providers (RP) delivery of social housing	<ol> <li>Gain an overview of the performance of Registered Providers based on the priorities of the service</li> <li>Scrutinise welfare issues addressed by RP (methods, means, and areas of collaboration with LBB)</li> <li>Review performance measures</li> <li>Review conversions from social to affordable housing</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Laurence Coaker, Head of Housing Needs;</li> <li>Minesh Patel, Head of Finance</li> </ol>
2.	Welfare Reform and Homelessness (including the Homelessness Reduction Act)	<ol> <li>Scrutinise the impact of Welfare Reform on Homelessness in the borough</li> <li>Scrutinise the Council's readiness for the challenges presented</li> <li>Scrutinise implementation and impact of the Homelessness Reduction Act in Brent</li> <li>Review the Supported People budget</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing</li> <li>Minesh Patel, Head of Finance</li> </ol>

3.	Performance Update	<ol> <li>Scrutinise performance across the service</li> <li>Review strengths and areas for further improvement</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing</li> <li>Minesh Patel, Head of Finance</li> </ol>
4.	Scrutiny Committee's Work Programme 2018-19	The report updates Members on the Committee's Work Programme for 2018-19	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A
5.	Forward Plan	The Committee to review the Forward Plan (housing element).	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A

#### 27 March 2019

Agenda	Item	Objectives for Scrutiny	Cabinet Member/Member	Attendees
1.	Disabled Facilities and Small Works Grants Distribution	<ol> <li>To scrutinise approach and outcomes delivered</li> <li>To review how performance in this area is measured</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic         Director Community         Wellbeing;</li> <li>Hakeem Osinaike,         Operational Director         Housing;</li> <li>Minesh Patel, Head of         Finance</li> </ol>
2.	New CRM System	<ol> <li>Scrutinise management and usage of the new CRM system</li> <li>Review performance and customer feedback</li> <li>Scrutinise links with the wider Housing Service</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director, Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Troy Francis, Head of Housing Management Services</li> <li>Minesh Patel, Head of Finance</li> </ol>

3.	I4B	Scrutinise impact on housing     Review locations and quality of housing     Review the impact on the waiting list	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic         Director, Community         Wellbeing;</li> <li>Hakeem Osinaike,         Operational Director         Housing;</li> <li>Laurence Coaker, Head of         Housing Needs</li> <li>Minesh Patel, Head of         Finance</li> </ol>
4.	Scrutiny Committee's Work Programme 2018-19	The report updates Members on the Committee's Work Programme for 2018-  19	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A
5.	Forward Plan	The Committee to review the Forward Plan (housing element).	Cllr Eleanor Southwood – Lead Member for Housing	N/A

	and Welfare
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	Committee

#### 25 April 2019

Agenda	Item	Objectives for Scrutiny	Cabinet Member/Member	Attendees
1.	Tackling ASB	<ol> <li>Scrutinise approach to tackling ASB on Estates</li> <li>Review links to wider ASB challenges in the borough</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Rep from Public Protection (tbc);</li> <li>Minesh Patel, Head of Finance.</li> </ol>
2.	Rent Arrears (including Registered Providers)	<ol> <li>Scrutinise the level of rent arrears</li> <li>Review location and trends</li> <li>Explore actions in place to tackle these arrears</li> <li>Explore approach to evictions</li> </ol>	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Minesh Patel, Head of Finance;</li> <li>One Registered Provider (tbc).</li> </ol>
3.	Fire Safety	Evaluate fire safety in council housing     Improved awareness of the mitigation measures in place for civil emergencies	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Minesh Patel, Head of Finance</li> </ol>

4	St Raphaels Task Group	Scrutinise the findings and recommendations from the scrutiny task group review of St Raphaels Estate	Cllr Eleanor Southwood/ Cllr Janice Long – Chair of Housing Scrutiny Committee	<ol> <li>Phil Porter, Strategic Director Community Wellbeing;</li> <li>Hakeem Osinaike, Operational Director Housing;</li> <li>Minesh Patel, Head of Finance</li> </ol>
5	Scrutiny Committee's Work Programme 2018-19	The report updates Members on the Committee's Work Programme for 2018-19	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A
6.	Forward Plan	The Committee to review the Forward Plan (housing element).	Cllr Eleanor Southwood – Lead Member for Housing and Welfare Reform/Cllr Janice Long – Chair of the Housing Scrutiny Committee	N/A